Task:

You work for an international company. You have seen an advertisement for a training course which will be useful for you job.

Write a letter to your manager. In your letter:

- Describe the training course you want to do
- Explain what the company could do to help you
- Say how the course will be useful for your job

Dear Sir/Madam,

As you know I am working as a project manager in <u>the PMO</u> department. Recently I have seen an advert regarding a three-days Claim Management training which will be held by a private institute from 9th to 11th October. <u>I have known I knew</u> this academy <u>since when</u> I was working in Alpha Company and my personal conviction is that not only are their trainings extremely practical, but also up-to-date. Hereby, I would like to ask you to give me a chance of participating in the course. In addition, it would be highly appreciated if the human resource department <u>paid pay</u> the tuition fee which is roughly 1<u>0,0</u>00\$ and accept<u>ed</u> my leave of absence during <u>the mentioned days as well</u>.

From my point of view, a mutual merit will be achievable from this training for both the enterprise and <u>mel</u>. As you know our company <u>has</u> always suffer<u>ed</u> from the lack of knowledge in Claim Management <u>inasmuch as as far as</u> in many cases we were not able to receive our extra works' expenditures, so this course <u>will</u> hones my skill<u>s</u> in <u>claiming</u> to <u>claim</u> our extra work based on academic methods.

Thanks a lot for your consideration and I look forward to hearing from you.

Yours faithfully,

Sarvenaz Ashrafi

Task:

You normally travel to work by train, but the railway timetable has been changed and the train you usually took no longer stops at your station.

Write a letter to the railway authorities. In your letter:

- Introduce yourself and say how you used to travel by train
- Describe the problems the new timetable causes you
- Say what you want the railway authorities to do

Dear Sir/Madam

I am writing to <u>express explain</u> my dissatisfaction regarding <u>the</u> new train<u>s</u>² schedule. For the past 3 years I <u>have been was</u> a regular interval passenger of train 7:30 A.M from Tehran City Center to Pardis town, but <u>due to by the recent last</u> changes in <u>the</u> timetable, <u>the</u> mentioned train will not stop at Pardis town anymore, so I face <u>much many</u> inconvenience in this regard as the other choices are quite expensive or time consuming.

<u>As a result of By</u> this new timetable I must use my own car because by <u>the 8.00 am</u> train <u>8:00 A.M-I</u> <u>will</u> arrive late at work and I should spend my extra time in cafés or parks if I choose <u>the</u> earlier one, also using <u>my</u> personal car has many drawbacks such as either <u>getting</u> stuck in bumper to bumper traffic or <u>consuming</u> <u>burning</u> large amount<u>s</u> of fuel.

Therefore, I would like to ask you to change the time table to the pervious format since train 7:30 A.M was the appropriate choice to reach the suburb.

Thank you in advance and I look forward to hearing good news in this regard.

Yours Sincerely,

Sarvenaz Ashrafi